

quality standards

Our organisation and business processes are geared to the needs and target groups of our customers and partners.

The process-oriented approach enables RLE to plan the processes and their interactions.

The approach of risk-based thinking enables RLE to determine those factors that could cause its processes and quality management system to deviate from the planned results, to implement preventive control measures in order to minimize negative effects and to derive maximum benefit from the opportunities that present themselves.

cooperation with RLE

As part of the cooperation with RLE, the companies commit to comply with the defined quality standards and binding obligations (e.g. legal regulations, industry-specific standards, technical regulations, etc.).

The companies must familiarise themselves with the defined quality standards and binding obligations.

If you have any questions, please contact your RLE contact person.



Quality Management by RLE

IMS - Integrated Management System



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Energy
Quality
Environment

Health & Safety
Data Protection
Information Security

ims@rle.de

Engineering Excellence. Worldwide.

Quality Management

With its quality management, RLE has created the prerequisites to deliver the ability to deliver consistent products and services that meet customer requirements and applicable legal and regulatory requirements; to open opportunities to increase customer satisfaction; to address risks and opportunities associated with their context and objectives; and to demonstrate compliance with established quality management system requirements.

RLE applies the process-oriented approach, which includes the Plan, Do, Check, Act (PDCA) model and risk-based thinking.

The central information platform:

IMS.RLE.DE / Quality

If you have any questions please contact us.

IMS@rle.de

customer orientation

RLE is an economic and agile company in which economic activity is provided by providing services in an efficient, ecological and competitive manner.

Dealing with our customers is fair, cooperative and professional.

Customer satisfaction and the service concept are our top priorities. Competent technical contacts are available to interested parties.

It is our aim to recognize our customers' expectations at an early stage, to protect their interests and to fulfil them reliably, competently and sustainably.

All products and services meet the statutory minimum safety standards as well as the required industry standards.

We regularly inform ourselves about new or revised standards and regulations in order to be able to derive appropriate measures.

employee orientation

We promote the sense of responsibility and quality among our employees through open and transparent communication as well as training and qualification.

We provide regular information on all quality-relevant topics.

Error avoidance instead of error correction, adherence to delivery dates and compliance with specifications determine the actions of all RLE employees.

All employees are involved in the continuous improvement of processes and services and play an active role in shaping them.

We accept sociodemographic and technological changes and shape them together with our employees.